

GO-Banking Account Settings

Corporate Users

Guyana Bank for Trade and Industry Limited



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ACCOUNT SETTINGS

Once logged into GO Banking, click on the toggle aka 'Hamburger' menu to view your menus. Select Account Settings followed by selecting a sub-menus accordingly.



Figure I - Menu



MY PREFERENCE

Once the 'My Preference' sub menu is selected, the screen below will appear:

	Profile	TEST CORPORATE USE	R	Download			
	Primary Account Num	Personal Information	ersonal Information				
	Alerts/Notifications	Date of Birth	09 May 1995				
	Security and Login	Contact Information					
	Themes	Communication Address	C/O GBTI, GEORGETOWN, GY				
l	Settings	Email	tri****as@gbtibank.com				
		Phone Number	5926****60				
		Ok					

The 'My Preference' submenu is used to perform the following:

• Profile: View profile info. (Corporate users cannot amend)

• Primary Account Number

 Choose a Primary account (Select one of your accounts to be the default account when performing transactions)

• Alerts/Notifications

- Enable/Disable alerts sent to your Email/Mobile/On-screen Alerts queue.
- Security and Login
 - Update your Security questions and its answers.
- Themes
 - Select a theme (option currently disabled)
- Settings
 - Enables/Disable Feedback Preference (Disabling the service will unregister the device from receiving alerts via push notifications.)
 - Enables/Disable Live Help (Disabling this will disable the feedback window after every transaction)
 - Preferred Delivery Mode (Only for OTP) How you prefer to receive your One Time Password.



PROFILE

1. Contact a GBTI branch near you to have update your profile information.

TEST CORPORATE USE	R					
Personal Information						
Date of Birth	09 May 1995					
Contact Information						
Communication Address	C/O GBTI, GEORGETOWN, GY					
Email	tri****as@gbtibank.com					
Phone Number	5926****60					
Ok						



PRIMARY ACCOUNT NUMBER

The Primary account selected below will be the default account when performing transactions.

Select Primary Account					
0	011800000001 -Current Account	MR. TOM DOE	TOM DOE		
0	011800000000 -Current Account	MR. JOHN DOE	JOHN DOE		
If you dor	not wish to set a primary account	Clear Selection			
Submit					



SECURITY AND LOGIN

1. Once 'Security and Login' is clicked the screen below will appear.

Security Question Who is your favorite actor?	
Security Question Who is your favorite Author?	
Security Question What is your oldest sibling's middle name?	

2. Click to amend your security questions or the answers.

	Set Security Question
	User Security Questions
	Security Question Who is your favorite actor?
	Answer
	Security Question
	Answer
	Security Question What is your oldest sibling's middle 👻
	Answer
	Submit Cancel Back
3. Click Submit	to update.



Settings

Once **Settings** is clicked the screen below will appear:

Registered Phones/Tab	olets	
Android Devices		
iOS Devices		
Note: Unregistering will dis	able alternate login from all mobil	le devices.
Push Notification		
Android Devices		
iOS Devices		
Web Browser		\bigcirc
Note: Disabling the service notifications.	will unregister the device from re	ceiving alerts via push
Feedback Preferences	Toggle to enable and disa	ble 🔸 🌔
Note : Disabling this will dis	able the feedback window after e	every transaction.
Live Help	Toggle to enable and disa	ble 🔸 🌑
Note : Disabling this will dis	able the oracle live feature.	
Preferred Delivery Mod	e (Only for OTP) Select	t how you would prefer to re your OTP
Dispatch Method	📩 SMS 🍐 Email	Both
Note: The above configured transaction authentication	d dispatch method is applicable o mode by the bank.	nly if OTP is set up as the



CHANGE PASSWORD

1. Select below:	Change Password	sub-menu at Figure I –	Menu to access the screen
Change Password			
Please change your password for s Current Password Enter New Password Confirm New Password Submit Cancel	ecurity reasons.		Event of the experiment o

2. Once the Current Password, along with the new password you wish to establish, is entered click Submit to proceed.

Change Password			
Please change your password for s Current Password Enter New Password Confirm New Password Submit Cancel	w iiii w iiii w iiii w iiii	Password criteria changes to green with a tick indicating validity ——>	Your Password can: Have 8 to 30 characters Have uppercase (Minimum 1 mandatory) Have lowercase (Minimum 1 mandatory) Have pocial characters (Minimum 1 mandatory) Have special characters more than 2 Not contain identical characters more than 4 Not be a common password

3. Once the password change is submitted, the confirmation screen below will appear, Click Login to be directed to the GO Banking login screen.





MY LIMITS

1. Select My Limits

sub-menu at **Figure I – Menu** to access the screen below:

Limits		
Channel Transactions Internet - Adhoc Domes	tic Payment - Real Ti 👻	
Adhoc Domestic Payment - Real Time Gross Settlement Limits		
Consolidated Limits	Daily Limits	Monthly Limits
Consolidated & Transaction Group Limits		
	· •	🗖
		:=
	Daily limit package is not assigned for the selected transaction for Internet Touch Point	Monthly limit package is not assigned for the selected transaction for Internet Touch Point

NB: Corporate users can ONLY VIEW their Daily and Monthly limits. NO amendments are allowed.

2. Utilize the dropdowns to select the **Channel** and **Transaction type** you wish to view.

Limits			
Channel	_	Transactions	
Internet 🔹		Adhoc Domestic Payment - Real Ti 🔻	
Mobile Application	Real its	Adhoc Domestic Payment - Real Time Gross Settlement	
Internet		Create Bill Payment	Daily Limits
Mobile (Responsive)	ion G	PeerToPeer Transfer	
		International Payment - Parent	



3. Once your Channel and Transaction type is selected, click **Consolidated Limits** to view your Daily and Monthly utilized and available.





SESSION SUMMARY

Select 🕔 Session Summary

sub-menu at **Figure I – Menu** to access the screen below:

Session Summary					
Start Date & Time	End Date & Time	Channel	IP Address		
01 Nov 2022 09:59:35 PM	01 Nov 2022 09:59:35 PM	Internet	10.5.8.164		
01 Nov 2022 09:40:55 PM	01 Nov 2022 09:57:32 PM	Internet	10.5.8.164		
01 Nov 2022 09:27:14 PM	01 Nov 2022 09:37:22 PM	Internet	10.5.8.164		
01 Nov 2022 08:45:33 PM	01 Nov 2022 09:26:40 PM	Internet	10.5.8.164		
31 Oct 2022 03:00:56 PM	31 Oct 2022 03:16:19 PM	Internet	10.5.8.164		
Page 1 of 1 (1-5 of 5 items) K < 1 > × Ok Cancel Cancel					

Your session summary is used to view your successful logins, indicating the channel used to sign in along with its I.P address.



PERSONALIZE DASHBOARD

1. Select below:

Personalize Dashboard

sub-menu at Figure I – Menu to access the screen

Deckbeerd	Duilde								
Dasnboard	Builde	er.							
To personalize you	ır dashboar	d, select a widget from left panel and c	Irag it to your dasł	nboard on the righ	t				
Search Widgets	Q		<u> </u>						
Loop Colculator	_	TERMINAL STREAM STREAM STREAM STREAM STREAM STREAM							
Loan Galculator		3 Total Accounts	Term Deposi	ts	Loans and Finances		Notifications		
Loan Eligibility Calculator	=	USD 0.00	You do not have any Term Deposit		You do not have any Loans		*		
Deposit Calculator	=								
Cash Flow Today's Snapshot	=						No New Not Check this section for	fications new notifications	
Cash Flow Summar	у≡								
Bulk File Upload	\equiv								
Financial Overview	=						View A	All	
Last 5 Payments	\equiv		11 1 ²⁴ ×			13 ử ×			
Dashboard Quick Links	=	Work Snapshot for today	Not	Quick Links	Cheque Book Request	Own Account Transfer	201/13	\$ A	
Quick Links	\equiv	Initiated Your daily transacti will be updated her	ion summary e	View Statement			TO PAR	10	
Account Summary	\equiv			23	s	s I		DAA	
Loan Accounts Overview	=			Funds Transfer	Bill Payments	Visa Bill Payments	Stay connected and shop safely		
Loan Summary	\equiv						Carefordian II and and and	Carl Carl	
Loans Maturing	\equiv						GBTI Mastercard *		
Loans Overview	\equiv			h			Rest Assured, your GBTI Mastercar shopping online and in apps. Use	d is sate for it for music and movie	

The screen above allows you to personalize the way your dashboard appears.



2. Click and drag a widget to insert unto your dashboard.

To personalize your	dashboar	d, select a widget from left panel a	nd drag it to your dash	board on the right	t				
Search Widgets	Q					お話×			
Loan Calculator	\equiv	Current & Savings	Term Deposit	s	Loans and		Notifications		
Loan Eligibility Calculator	=	USD 0.0		3	Finances	2			
Deposit Calculator	\bigcirc	035 (1 Account	Dep	osit	You do not have any Los				
Cash Flow Today's Snapshot	=								
Cash Flow Summary	\equiv								
Bulk File Upload	\equiv								
Financial Overview	\equiv								
Last 5 Payments	\equiv		13 K ×			23 辞 X			
Dashboard Quick	_	Work Snapshot for today		Quick Links			- AR		
Links		Transaction	ns Not		2	8	B WW		
Quick Links	\equiv	Your daily trans will be updated	saction summary I here	View	Cheque Book	Own Account	CR AG		

3. To remove a widget from your dashboard simply click





4. Once you're comfortable with your dashboard design, click Save.

