






GO-Banking Account Settings

Corporate Users

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ACCOUNT SETTINGS

Once logged into GO Banking, click on the toggle aka 'Hamburger' menu   to view your menus. Select  Account Settings followed by selecting a sub-menus accordingly.

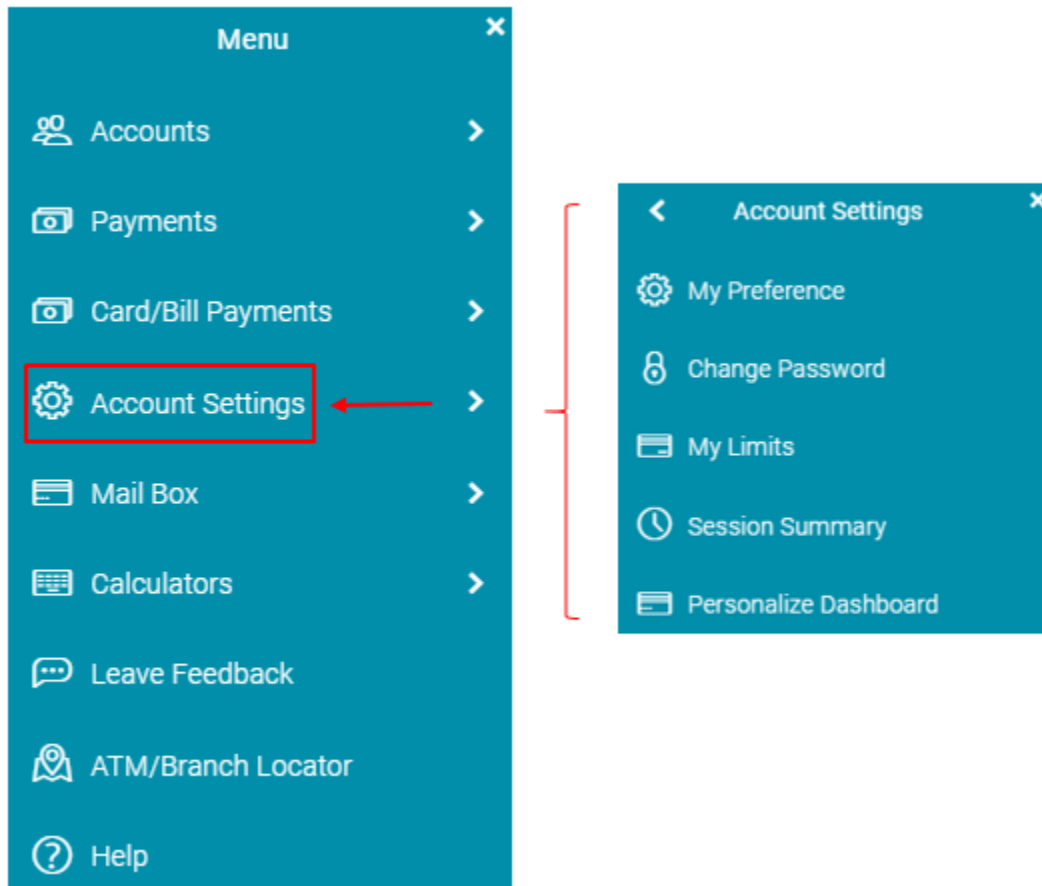
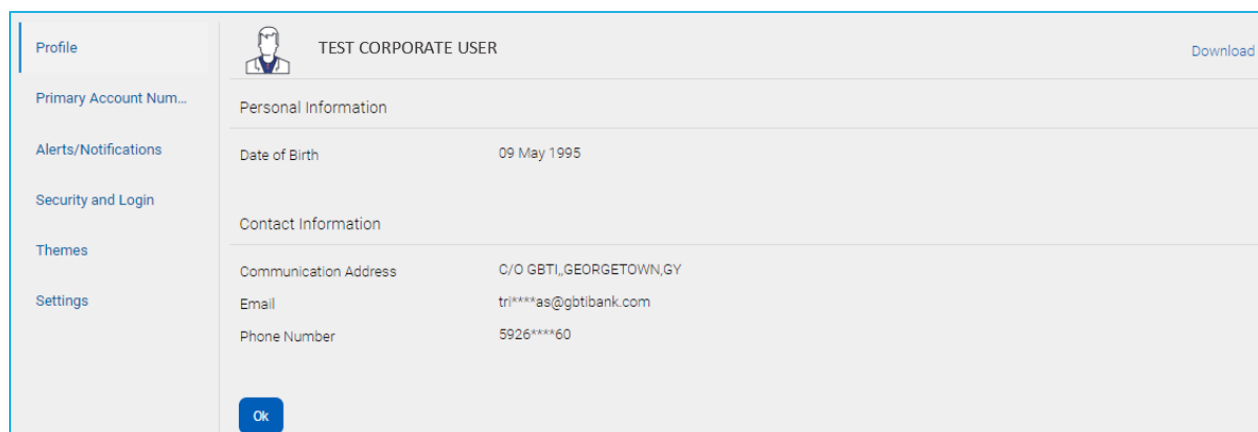



Figure 1 - Menu

MY PREFERENCE

Once the 'My Preference' sub menu is selected, the screen below will appear:



Profile	 TEST CORPORATE USER Download
Primary Account Num...	Personal Information
Alerts/Notifications	Date of Birth: 09 May 1995
Security and Login	Contact Information
Themes	Communication Address: C/O GBTI, GEORGETOWN, GY
Settings	Email: tri****as@gbtibank.com
	Phone Number: 5926****60
	Ok

The 'My Preference' submenu is used to perform the following:

- **Profile:** View profile info. (Corporate users cannot amend)
- **Primary Account Number**
 - Choose a Primary account (Select one of your accounts to be the default account when performing transactions)
- **Alerts/Notifications**
 - Enable/Disable alerts sent to your Email/Mobile/On-screen Alerts queue.
- **Security and Login**
 - Update your Security questions and its answers.
- **Themes**
 - Select a theme (option currently disabled)
- **Settings**
 - Enables/Disable Feedback Preference (*Disabling the service will unregister the device from receiving alerts via push notifications.*)
 - Enables/Disable Live Help (*Disabling this will disable the feedback window after every transaction*)
 - Preferred Delivery Mode (Only for OTP) – How you prefer to receive your One Time Password.

PROFILE

1. Contact a GBTI branch near you to have update your profile information.

	TEST CORPORATE USER
Personal Information	
Date of Birth	09 May 1995
Contact Information	
Communication Address	C/O GBTI,,GEORGETOWN,GY
Email	trj****as@gbtibank.com
Phone Number	5926****60
<input type="button" value="Ok"/>	

PRIMARY ACCOUNT NUMBER

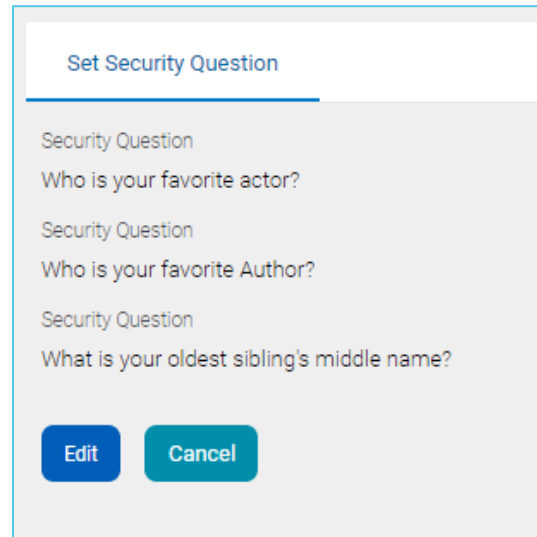
The Primary account selected below will be the default account when performing transactions.

Select Primary Account			
<input type="radio"/>	011800000001 -Current Account	MR. TOM DOE	TOM DOE
<input type="radio"/>	011800000000 -Current Account	MR. JOHN DOE	JOHN DOE

If you don not wish to set a primary account [Clear Selection](#)

SECURITY AND LOGIN

1. Once 'Security and Login' is clicked the screen below will appear.



Set Security Question

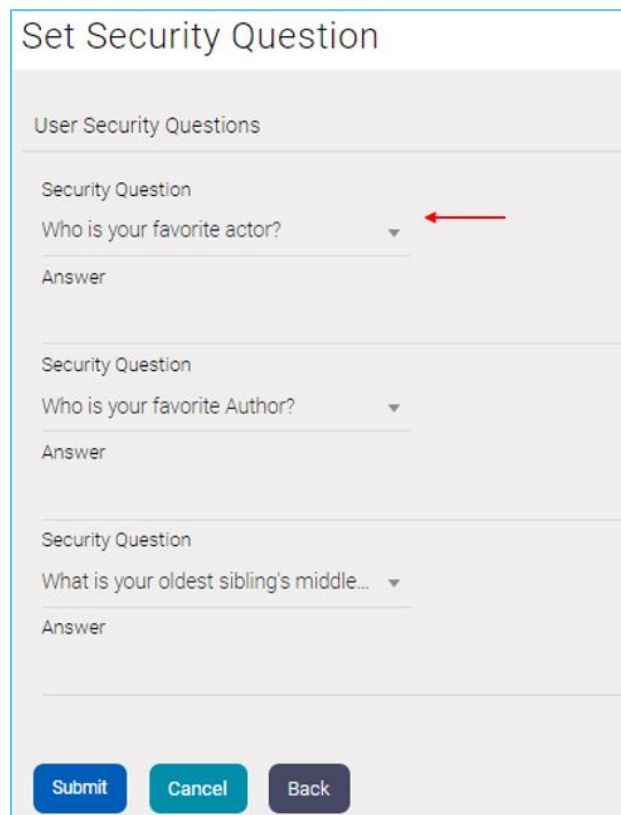
Security Question
Who is your favorite actor?

Security Question
Who is your favorite Author?

Security Question
What is your oldest sibling's middle name?


Edit **Cancel**

2. Click **Edit** to amend your security questions or the answers.



Set Security Question

User Security Questions

Security Question
Who is your favorite actor? ▼ 

Answer

Security Question
Who is your favorite Author? ▼

Answer

Security Question
What is your oldest sibling's middle... ▼

Answer

Submit **Cancel** **Back**

3. Click **Submit** to update.

SETTINGS

Once **Settings** is clicked the screen below will appear:

Registered Phones/Tablets

Android Devices

iOS Devices

Note: Unregistering will disable alternate login from all mobile devices.

Push Notification

Android Devices

iOS Devices

Web Browser

Note: Disabling the service will unregister the device from receiving alerts via push notifications.

Feedback Preferences **Toggle to enable and disable** →

Note : Disabling this will disable the feedback window after every transaction.

Live Help **Toggle to enable and disable** →

Note : Disabling this will disable the oracle live feature.

Select how you would prefer to receive your OTP

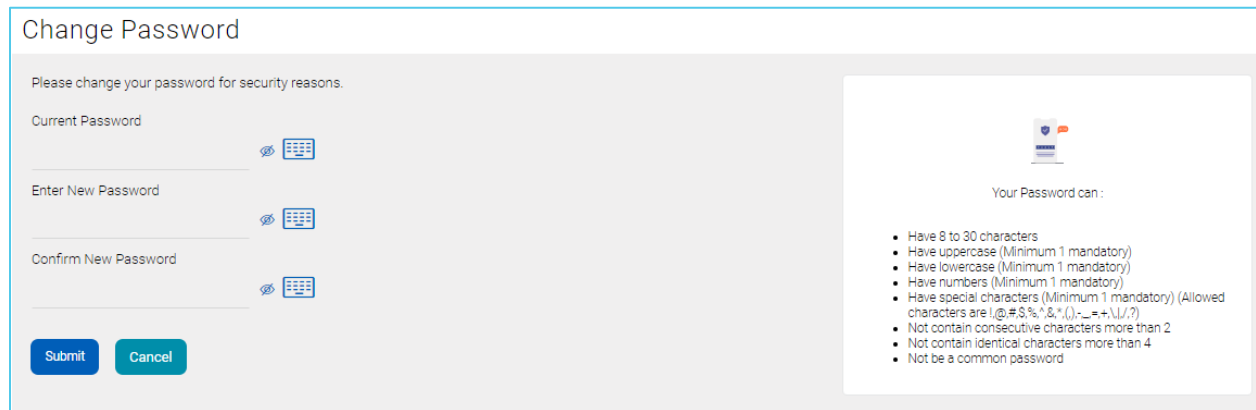
Preferred Delivery Mode (Only for OTP)

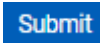
Dispatch Method SMS Email Both

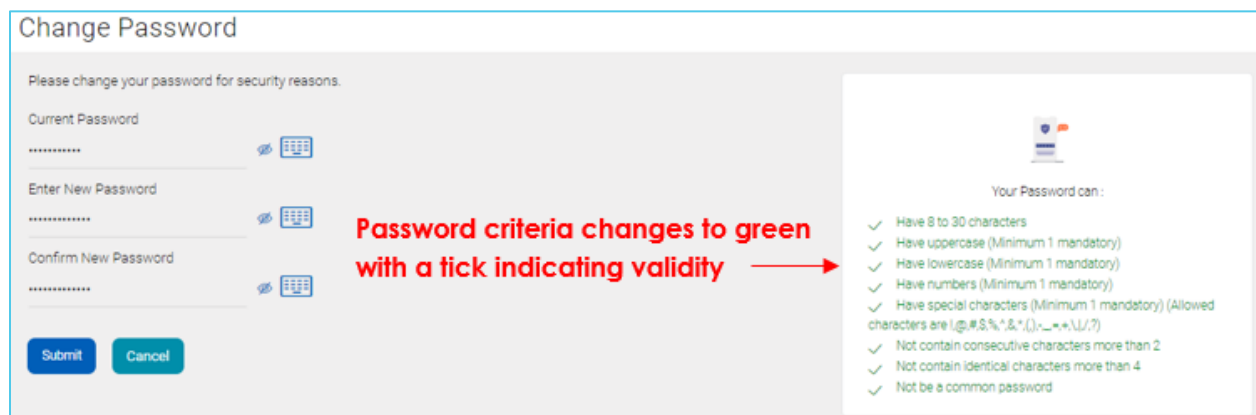
Note: The above configured dispatch method is applicable only if OTP is set up as the transaction authentication mode by the bank.

CHANGE PASSWORD

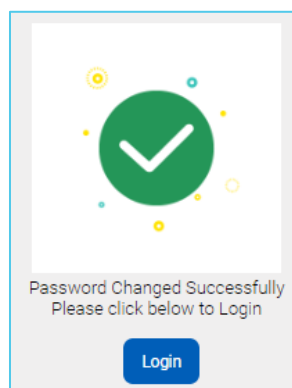
1. Select  sub-menu at **Figure 1 – Menu** to access the screen below:



2. Once the Current Password, along with the new password you wish to establish, is entered click  to proceed.



3. Once the password change is submitted, the confirmation screen below will appear, Click Login to be directed to the GO Banking login screen.



MY LIMITS

1. Select  sub-menu at **Figure 1 – Menu** to access the screen below:

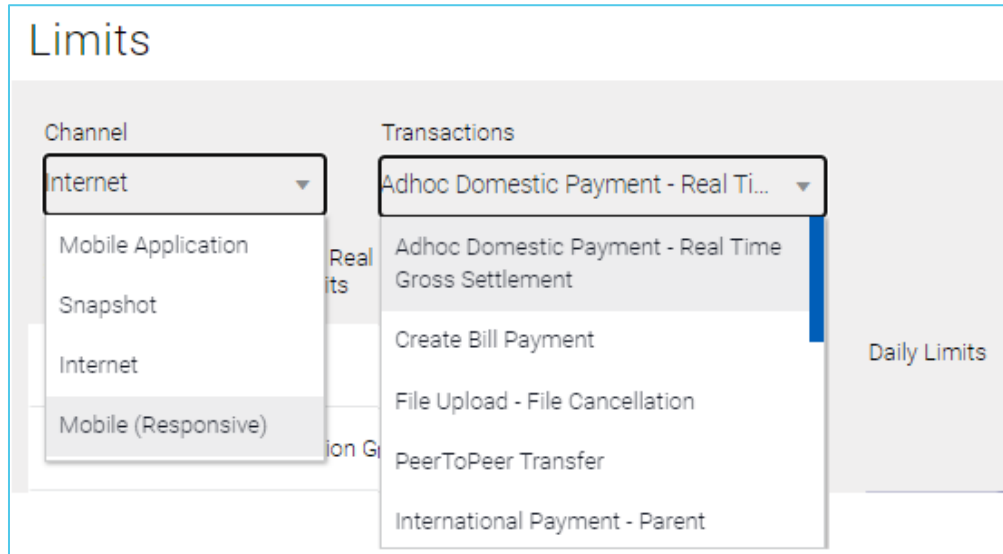


The screenshot shows the 'Limits' interface with the following details:

- Channel:** Internet
- Transactions:** Adhoc Domestic Payment - Real Time Gross Settlement Limits
- Left Panel:** Consolidated Limits, Consolidated & Transaction Group Limits
- Center:** Daily Limits (with a message: "Daily limit package is not assigned for the selected transaction for Internet Touch Point")
- Right:** Monthly Limits (with a message: "Monthly limit package is not assigned for the selected transaction for Internet Touch Point")

NB: Corporate users can ONLY VIEW their Daily and Monthly limits. NO amendments are allowed.

2. Utilize the dropdowns to select the **Channel** and **Transaction type** you wish to view.



The screenshot shows the 'Limits' interface with the following details:

- Channel Dropdown:** Internet, Mobile Application, Snapshot, Internet, Mobile (Responsive)
- Transactions Dropdown:** Adhoc Domestic Payment - Real Time Gross Settlement, Create Bill Payment, File Upload - File Cancellation, PeerToPeer Transfer, International Payment - Parent
- Background:** Daily Limits

- Once your Channel and Transaction type is selected, click **Consolidated Limits** to view your Daily and Monthly utilized and available.

Limits

My Limits Corporate Limits

Channel: Internet Transactions: Own Account Transfer - Parent

Consolidated Limits

- Consolidated Limits
- Consolidated & Transaction Group Limits

Daily Limits

0%

Amount

Utilized	GYD 0.00
Available	GYD 9,999,999,999.99
Total	GYD 9,999,999,999.99

Count

Utilized	0
Available	20
Total	20

Monthly Limits

0%

Amount

Utilized	GYD 0.00
Available	GYD 9,999,999,999.99
Total	GYD 9,999,999,999.99

Count


Utilized	0
Available	50
Total	50

SESSION SUMMARY

Select  **Session Summary** sub-menu at **Figure 1 – Menu** to access the screen below:

Session Summary

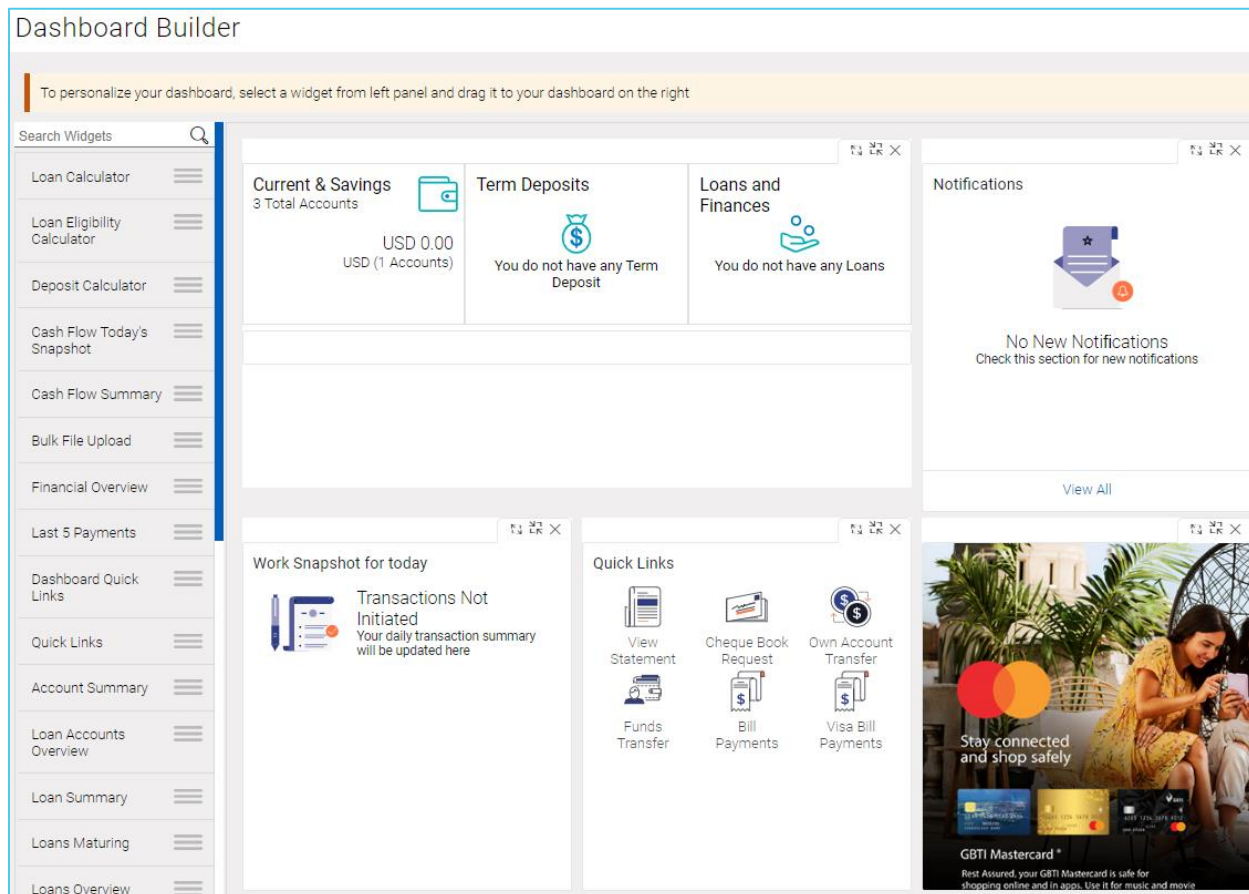
Start Date & Time	End Date & Time	Channel	IP Address
▶ 01 Nov 2022 09:59:35 PM	01 Nov 2022 09:59:35 PM	Internet	10.5.8.164
▶ 01 Nov 2022 09:40:55 PM	01 Nov 2022 09:57:32 PM	Internet	10.5.8.164
▶ 01 Nov 2022 09:27:14 PM	01 Nov 2022 09:37:22 PM	Internet	10.5.8.164
▶ 01 Nov 2022 08:45:33 PM	01 Nov 2022 09:26:40 PM	Internet	10.5.8.164
▶ 31 Oct 2022 03:00:56 PM	31 Oct 2022 03:16:19 PM	Internet	10.5.8.164

Page 1 of 1 (1-5 of 5 Items) 

Your session summary is used to view your successful logins, indicating the channel used to sign in along with its I.P address.

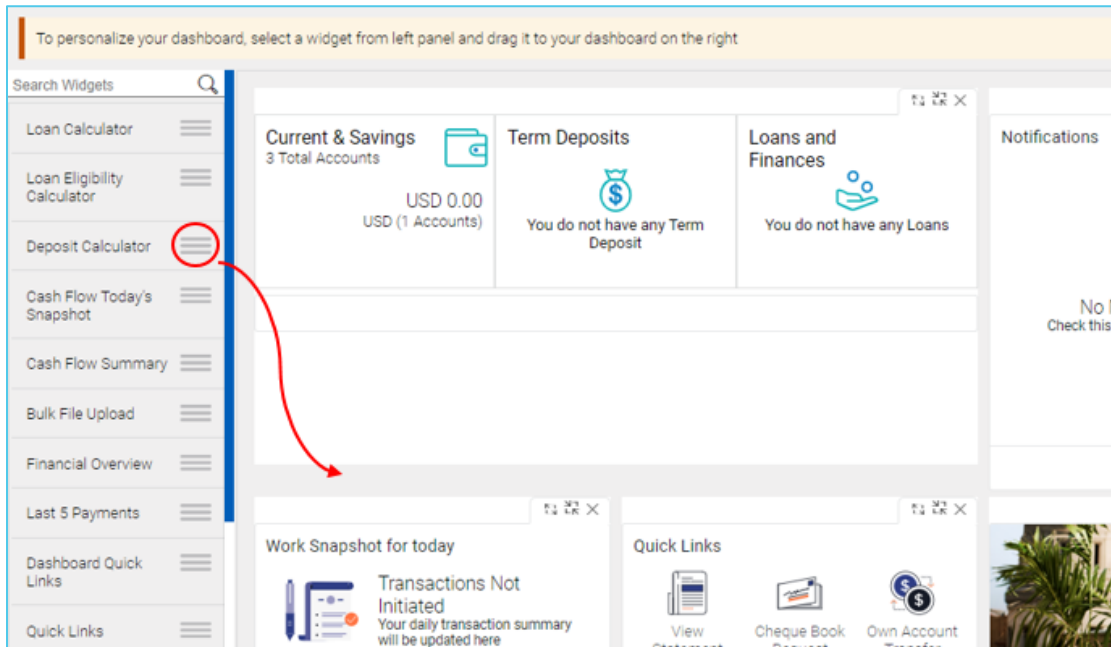
PERSONALIZE DASHBOARD


1. Select  **Personalize Dashboard** sub-menu at **Figure I – Menu** to access the screen below:

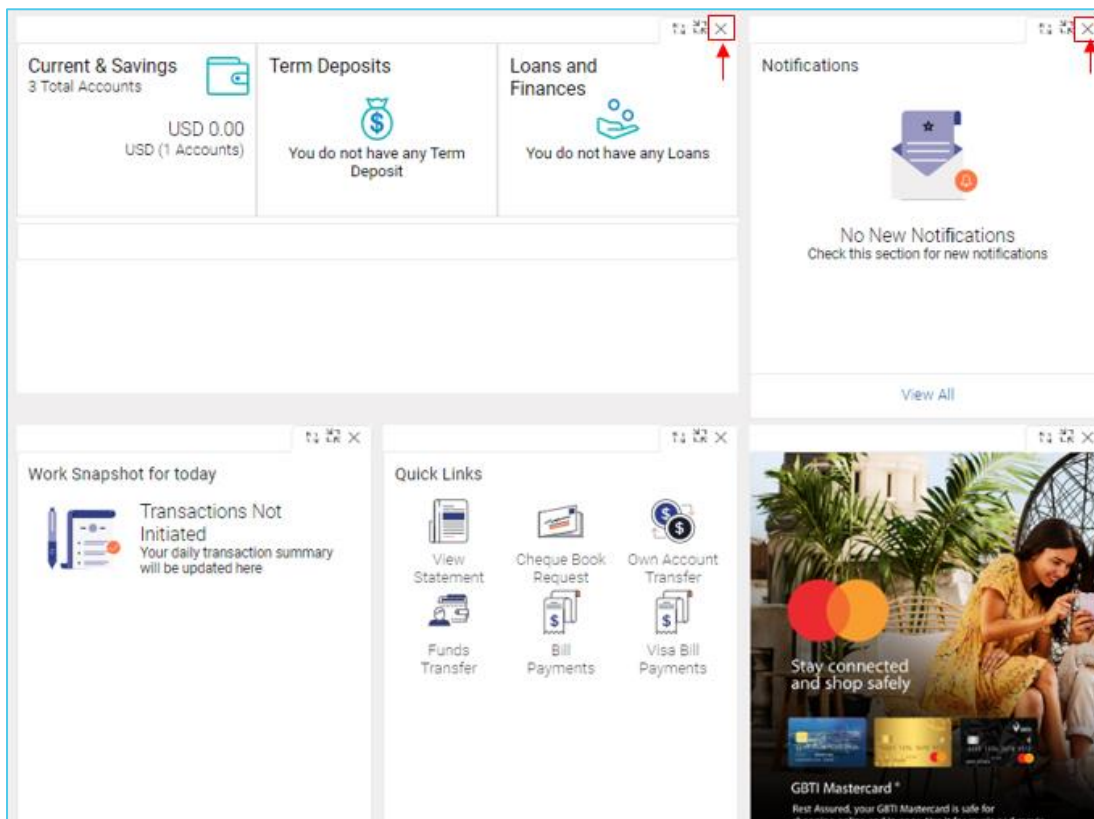


The screen above allows you to personalize the way your dashboard appears.

2. Click and drag a widget to insert into your dashboard.



3. To remove a widget from your dashboard simply click 



4. Once you're comfortable with your dashboard design, click **Save**.

